

Services Provided

Last revised: 21 August 2026

1. Purchases available in the Game

The following purchases are available in the game METROCRAFT 2036:

- **Metro Tokens** — units of in-game currency, sold in packs. The licence to use this virtual element is granted for a Licence Fee in accordance with clause 8.4 of the Licence Agreement.
- **Extended Closed Beta Test access** — extended access to the closed beta test of the Game.
- **Basic Closed Beta Test access** — basic access to the closed beta test of the Game.

Purchase of any of the above is **not** a condition of participation in the Game and is made at the User's own request. In-game currency and other virtual elements have no monetary value outside the Game, are not convertible into money and confer no right of ownership, as set out in Section 8 of the Licence Agreement.

2. Prices

The current price of each item is displayed in the in-game Store and, where applicable, on the Site at <https://metrocraft36.com/> at the moment of purchase, in the currency applicable to the User's region.

The price displayed is the total amount the User must pay, excluding only the goods and services tax (GST) and the Québec sales tax (QST), in accordance with section 224 of the Consumer Protection Act (CQLR c. P-40.1). Where the User is resident outside Canada, the taxes applicable in the User's jurisdiction may apply instead and are indicated at the point of purchase.

Payment is processed by third-party payment systems. The operator of a payment system may charge its own commission, as a result of which the total amount debited may differ from the price displayed.

3. Refunds

The terms on which a payment may be refunded are set out in Section 9 of the Licence Agreement, available at <https://metrocraft36.com/legal/global/eula.pdf>. Those terms do not limit the legal warranties provided by sections 34 to 54 of the Consumer Protection Act (CQLR c. P-40.1), nor the right of cancellation of a distance contract provided by sections 54.8 to 54.11 of that Act.

4. Age rating

The Game is intended for Users aged 16 and over. Where the User is a minor, the consent of the person having parental authority or of the tutor is required before any purchase is made.

5. Particulars of the Provider

Full name: Ihor Urmach, natural person operating a sole proprietorship (*entreprise individuelle*)

Québec Enterprise Number (NEQ): 2282463340

Registered with: Registraire des entreprises du Québec, 15 August 2026

Registered address: 2M-520 rue Landreville, Montréal (Québec) H3E 1B4, Canada

Declared activity (code 7721 — computer services): development, design and publishing of software, in particular video games, game engines, software tools, computer security solutions and anti-cheat systems; commercialisation and licensing of software

Contact e-mail: legal@igsteam.org

A French version of this document is published at <https://metrocraft36.com/legal/fr/services.pdf> and prevails in the event of any discrepancy in respect of Users resident in Québec. The Russian-language edition, which applies to Users of the Russian-language edition of the Game, is available at <https://metrocraft36.com/legal/ru/services.pdf>.